

# CAISSETACT Touchscreen till (configuration)

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**Fix Me!** A1 proofreading not yet completed for this page. In the meantime, please feel free to ask any questions on the [forum](#).

Please note: if you are in Europe, please read [this page](#).

## Configuration

**Access:** Tools → Application settings → Extension settings → Touchscreen checkout

### General Tab

On this screen, the **Configuration permitted** checkbox allows all users to access the configuration settings from the touchscreen till's home screen: tick this box initially, when you are installing the till on the various workstations within your business, then carry out the configuration on all workstations, and finally untick this box: only Gestan administrators will have access to the configuration settings.

**Additional parameters**

**Touch-screen checkout**

3.A1.06.02

| General                                                    | Buttons                            | Stocks | Ticket                         | Fonts    | Peripherals    | Privileges |
|------------------------------------------------------------|------------------------------------|--------|--------------------------------|----------|----------------|------------|
| Bank account                                               | Business bank                      |        | Special VAT rate 1             | 10,00    | Cur 1          | EUR        |
| Cash account                                               | Business account                   |        | Special VAT rate 2             | 5,50     | Cur 2          |            |
| Accounting entries                                         | POS sales %IDTICKSE% %INFOFACTURE% |        | <input type="checkbox"/> Tab 8 |          | Cur 3          |            |
| Invoice generation                                         | On request (for customer accounts) |        | Auto-lock                      |          | Default qty    | 1          |
| General contact                                            | Customer CASUAL                    |        | <b>Pane labels</b>             |          |                |            |
| Invoice details                                            | POS sales %IDTICKSE%               |        | Text section 1                 | Drinks   | Text section 5 |            |
| Allocation                                                 | Tea Room Sales                     |        | Text section 2                 | Pastries | Text section 6 |            |
| <input type="checkbox"/> Discount per line                 |                                    |        | Text section 3                 |          | Text section 7 |            |
| <input checked="" type="checkbox"/> Sum up identical items |                                    |        | Text section 4                 |          |                |            |
| <input checked="" type="checkbox"/> Restoration            | No. Tables                         | 7      | Alert 1                        | 0        |                |            |
| <a href="#">Print certificate</a>                          |                                    |        | Alert 2                        | 0        |                |            |

The touchpad forces the Gestan login window to open, even if the "automatic login" box is ticked.

**Confirm** **Cancel**

Enter the **bank account** and the **cash account** (for cash) that will be used by default for automatically generated journal entries.

You can specify a default **entry description** for accounting entries. If you generate invoices for each sale, you can use the keywords %IDTICKSE% and %INFOFACTURE%, which will allow you to quickly reconcile the entries with the invoices.

 Accounting entries will be posted to the account code linked to the default sales allocation specified in the Gestan settings, unless a specific accounting link applies (see accounting link settings).

The **Invoice Generation** feature allows you to:

- never record an invoice. In this case, only a sales receipt will be created, along with the corresponding journal entry;
- create invoices only on request for customer accounts. In this case, in addition to the receipt and the journal entry, an invoice can be generated if you link the receipt to a customer account;
- to automatically generate an invoice for receipts linked to a customer account. In this case, in addition to the receipt and the journal entry, an invoice will be generated for any receipt you link to a customer account;
- to automatically generate an invoice for every ticket recorded.

The **generic contact** is the contact to which all invoices generated for which no specific contact has been specified will be linked by default. You can create a contact for this purpose, for example Mr VENTECAISSE. It is recommended that you create one generic contact per financial year.

The **invoice description** will be the default description used in the invoice type (if generated). You can use the keyword %IDTICKCSE%, for example: TKSE Cash Register Sale %IDTICKCSE%.

You can specify a **Cost Centre** different from the default cost centre for sales defined in the general settings (it may be the same). If there is no accounting link for the products sold, the sale will be posted to this cost centre.

Ticking the **Discount per line** box will display a 'discount' column on the touchscreen till, allowing you to enter discounts on the products sold.

For the **Totalise identical products** box, let's take an example: if your customer buys 3 bottles of the same wine, if the box is not ticked, you will have 3 lines on your receipt, whereas if it is ticked, you will have just one line, with a quantity of 3.

Tick the **Catering** box if your business is a bar, restaurant, or any establishment with customer tables. If it is ticked, you can enter the number of tables in the **No. of tables** field. You can specify the number of minutes by which it would be advisable to serve the table (**Alert 1**), and the number of minutes by which you must serve it (**Alert 2**). If these time limits are exceeded, the tables in question will be marked with specific icons on the table list.

The **Special VAT Rates 1 and 2** fields allow you to save special VAT rates that you can then easily apply to all or part of the receipt, where applicable. For example, you run a tea room. You mostly sell treats to be eaten in-house (VAT at 5.5%), but also some takeaway groceries (VAT at 10%) and alcoholic drinks (VAT at 20%). In Gestan, set a default rate of 5.5%. Then declare the 10% and 20% rates as exceptional rates. By default, your receipts will be issued with VAT at 5.5%, except for the lines you specify, to which you can apply an exceptional rate of 10% or 20%.

The **Currency 1, 2 and 3** fields allow you to save the currencies available for multi-currency payments.

The till can be automatically **locked** after a certain period of inactivity.

The 'Panel' labels allow you to display between 1 and 7 panels, each of which can display between 1 and 12 customisable buttons: simply tap the button to record the sale of the corresponding product. These panels can be configured per user.

The 1 button deletes the settings for all users – please be careful!

The **Print certificate** button allows you to print the NF525 compliance certificate.

## Buttons Panel

Additional parameters

Touch-screen checkout

General Buttons Stocks Ticket Fonts Peripherals Privileges 3.A1.06.02

| Btn type | Code   | Des        | Actions          |
|----------|--------|------------|------------------|
| Product  | THDARD | Darjeeling | Up, Down, Delete |
| Product  | TJASM  | Jasmin     | Up, Down, Delete |
| Discount | 10,00  |            | Up, Down, Delete |

2 Panels Drinks

Btn type Product 0,00 + 1

The touchpad forces the Gestan login window to open, even if the "automatic login" box is ticked.

Confirm Cancel

This tab allows you to configure the products or discounts to be displayed in the panels of the checkout interface, which were defined on the previous tab.

Up to 15 buttons can be displayed per panel.

The 1 button allows you to add a product or a discount, depending on the selection in the **Button Type** drop-down menu.

These settings are defined for each user. The 2 button allows you to apply the same panel and button settings to all users.

## Stock Module

Additional parameters

## Touch-screen checkout

General Buttons **Stocks** Ticket Fonts Peripherals Privileges 3.A1.06.02

**Saved values from the general settings**

☒ Manage inventory

Clearance from invoices

☒ Manage stock locations

☐ Level management by location

**Default settings for the touch-screen till**

|                        |                                     |                                      |
|------------------------|-------------------------------------|--------------------------------------|
| Stock mvt type         | Sales                               | <input type="checkbox"/> Strict mode |
| Description stock mvts | POS sales %IDTICKCSE% %INFOFACTURE% |                                      |
| Location               | EMPL01 : Location 01                |                                      |

The touchpad forces the Gestan login window to open, even if the "automatic login" box is ticked.

Confirm Cancel

The top section displays the settings saved in Gestan (as a reminder). The bottom section shows the touchscreen till settings, which are based on these.

You must specify a **stock movement type** to be generated. If the **Strict mode** box is ticked, the sale of a product with zero stock will be refused (otherwise, the stock will become negative).

In the **stock movement label**, you can enter 'Cash register sale', for example. However, if you generate invoices, you can also use the keywords %IDTICKCSE% and %INFOFACTURE%, which will make it easier to identify stock movements.

The **Location** drop-down menu is displayed if you manage stock locations, allowing you to select the default location for movements.

## Receipt Tab

The screenshot shows a web application window titled 'Additional parameters' with a subtitle 'Touch-screen checkout'. The window has a navigation bar with tabs: General, Buttons, Stocks, Ticket (selected), Fonts, Peripherals, and Privileges. The 'Ticket' tab is active, showing configuration options for receipts. On the left, there is a 'Ticket logo' section with a search icon and a logo for 'tea TIME'. Below this are two dropdown menus: 'Line text' set to 'Product name' and 'Sort by' set to 'Order of entries'. On the right, there are two text input areas: 'Ticket header text (0-5 lines):' containing 'Tea-Time, your tea room since 1961!' and 'Ticket footer text (0-5 lines):' containing 'Thank you for visiting, and see you soon'. At the bottom left, a note states: 'The touchpad forces the Gestan login window to open, even if the "automatic login" box is ticked.' At the bottom right, there are 'Confirm' and 'Cancel' buttons.

This tab allows you to configure the receipt layout.

Firstly, the **company logo**.

The **Line Description** drop-down menu allows you to choose what will be written on the receipt lines: product code and/or its description, as well as other options. Using **Sort by**, you can sort the lines either by order of entry, by product code or description, or by EAN13 codes.

And you can print any commercial information you wish at the top and/or bottom of receipts (**Top label** and **Bottom label**) (you can use Gestan keywords).

## Fonts Tab

The screenshot shows a software window titled 'Additional parameters' with a sub-header 'Touch-screen checkout'. It has several tabs: General, Buttons, Stocks, Ticket, Fonts (selected), Peripherals, and Privileges. The version '3.A1.06.02' is shown in the top right. The 'Customisable button font' section has a single row for 'Identification' with a font dropdown set to 'Arial', a size dropdown set to '8', and a checked 'Bold' checkbox. Below this is a section titled 'Paramétrage de la liaison série de l'imprimante' (Serial connection configuration of the printer). It contains four rows: 'Header text', 'Bottom text', and 'Ticket body'. Each row has a font dropdown (all set to 'Arial'), a size dropdown (all set to '8'), and three checkboxes for 'Bold', 'Italics', and 'Underlined', all of which are currently unchecked. At the bottom left, a note states: 'The touchpad forces the Gestan login window to open, even if the "automatic login" box is ticked.' At the bottom right are 'Confirm' and 'Cancel' buttons.

This tab allows you to configure the fonts for the touchscreen checkout buttons and those used on the receipt.

## Devices, Display and Cash Drawer Tab



You can connect a display to your PC, which shows the prices of items and the total amount due at the end.

For the display, if you have ticked the 'display active' box, you can specify the settings required for it to work properly. Please refer to the supplier's manual.

Cash drawers can operate either via a printer port or via a special adapter. In the latter case, you must specify the COM port used.

## Post section, POS terminal and scales sub-section



There are two ways to use a POS terminal:

- **Standalone use** (the 'POS terminal' box is not ticked): your POS terminal is not connected to your PC; it operates independently. You manually enter the amount to be debited, wait for authorisation from the bank, print the customer and accounting receipts, then click the 'Card' button when recording the payment
- **connected use** (the 'POS terminal' box is ticked): your POS terminal is connected to your PC.

When you click the 'Card' button, the amount to be debited is sent to the POS terminal, and once authorisation is granted, the transaction is recorded in Gestan.

The **cash register number** must be entered: this two-digit code identifies the cash register.

In the case of connected use, you must specify the configuration settings; please refer to the POS terminal supplier's manual.

It is possible to connect a scale to your PC and retrieve the weight measured by it directly.

In this case, you must also specify the configuration settings; please refer to the supplier's manual.

## User Settings

**Additional parameters** Touch-screen checkout

General Buttons Stocks Ticket Fonts Peripherals **Privileges** 3.A1.06.02

**Settings common to all users**

☐ Permitted settings ☒ View reports

**Paramètres de l'utilisateur connecté (EM)**

Start the till On request ☒ Save tickets ☒ Ticket reminder ☐ Table management ☐ Edit tickets

**Settings specific to the physical location**

Print a receipt Upon confirmation Ticket printer Microsoft Print to PDF

Print an invoice Upon confirmation Receipt printer Microsoft Print to PDF

☒ Quick change

The touchpad forces the Gestan login window to open, even if the "automatic login" box is ticked.

Confirm Cancel

**These settings must be configured for each user.**

## How it works

The **Start-up mode** allows you to:

- not start the till, for example to temporarily disable it for a particular user
- start the till only on request. In this case, you will launch the till via the menu *Business* → *Touchscreen till*.
- to start the till automatically. In this case, Gestan opens the till immediately upon launching Gestan.

✿ For the 'Automatic start' option, your password must consist solely of numbers. This is because the

till login screen, due to the touchscreen mode, is simplified and only accepts passwords consisting entirely of numbers.

If the **Configuration permitted** box is unchecked, the user will not have access to configuration via the till interface (but will still have access, if they are an administrator, via the Gestan interface).

The **Quick Change** box allows you to switch users without going through the end-of-shift procedure (i.e. closing the shift and counting the till).

## Printing receipts

You can set Gestan to never print a receipt, to print it upon confirmation, or to always print it; You can also select the receipt printer to which the print job should be sent.

## Printing invoices

Similarly, if you generate invoices, you can instruct Gestan never to print them, to print them upon confirmation, or to always print them; you can also select the A4 printer to which the print job should be sent.

# Peripherals

You can connect the following to the touchscreen till:

- a payment terminal
- a cash drawer (connected via a USB-to-serial adapter)
- a receipt printer
- a display (connected via a USB-to-serial adapter)
- a scale. You can connect it to a serial port (DB9) or via a USB/serial adapter to connect it to a USB port.

Of course, you will need to install the necessary drivers, which are usually provided on a CD-ROM supplied with the equipment.

Although this is not intended as a specific recommendation on our part, here is the equipment we use:

- Cash drawer: [model EC410](#).
- Cash drawer adapter: [USB cash drawer adapter](#)
- Display: [DIGIPOS WD-202E \(VFD-23R\)](#)
- Receipt printer: [EPSON model TM-T20II](#)
- POS terminal: [INGENICO model iWL250 Bluetooth, contactless](#)
- Scale 1: [KERN model CKE-3600-2 \(3600 g, accuracy 0.01 g\)](#)
- Scale 2: [ADAM model AZExtra 3 \(3000 g x 1 g\)](#)

When it comes to scales, every manufacturer seems to enjoy coming up with different protocols. And sometimes, communication protocols even differ between models of the same brand 😞 If you choose

to use a scale other than these two models, we will likely need to develop a specific interface for you (this isn't a problem; simply send us the equipment, and expect a development cost of 180 euros).

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## Other 'Extensions' articles

[AMAZON: Amazon Interface](#)  
[CAISSETACT Touchscreen till \(configuration\)](#)  
[CERFA : Generating CERFAs](#)  
[COMMISSIONSCO: Sales commissions](#)  
[CYBERBANQUE: Integration of banking files](#)  
[DRM: Monthly Summary Declaration](#)  
[EBAY: eBay Interface](#)  
[ETIQUEXPED: Shipping labels](#)  
[INTEROR: repair orders \(RO\)](#)  
[OBJVENTE: Sales targets](#)  
[PREPBON: Picking slips](#)  
[PRESTIMPORT: Prestashop Interface](#)  
[RELAUTO: Automatic mass invoice reminders](#)  
[SAVTICKET: After-sales service tickets](#)  
[SCAN: Scanning a barcode](#)  
[SUIVCOM: Order Tracking](#)

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