

INTEROR: repair orders (RO)

Presentation

This extension allows you to use interventions as a basis for managing repair orders, without having to link the interventions to machines.

It allows you to:

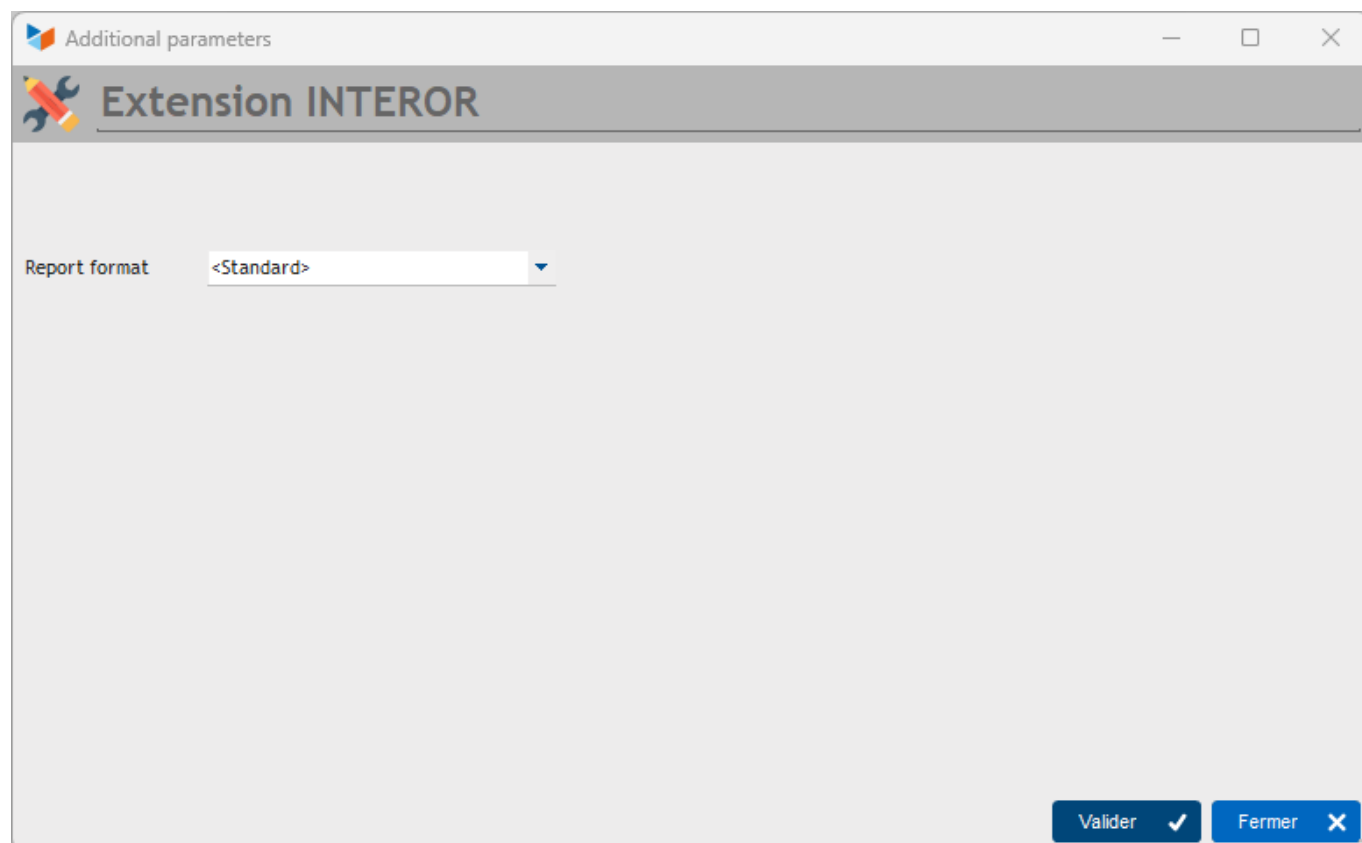
- generate repair orders (ROs) derived from Gestan interventions
- generate quotes directly from the RO
- generate orders directly from the RO

Settings

Settings can be configured via the Tools menu → Application settings → Extension settings.

Currently:

- Standard status
- NetKom status
- Garage status



Additional parameters

 **Extension INTEROR**

Report format

Valider ✓ Fermer ✕

Prerequisites

This extension works by using additional fields in Gestan, which allow you to enrich the data in the intervention file.

The extension uses the following additional fields: * The equipment model (Lib1)

- Equipment serial number (Lib2)
- Maximum amount authorised for repair (Num1)
- Amount of deposit paid, if applicable (Num2)
- Whether the equipment is under warranty (Bool1)
- Whether a quote has been requested (Bool2)
- Date the equipment was received by the workshop (Date1)
- The expected repair date (Date2)
- The date of purchase of the equipment (Date3)

The intervention form will therefore look like this:



✿ The label field indicates the nature of the intervention. If it is still possible to link the intervention to a 'machine' but this is not desired for reasons of process simplification, the intervention label field can be used to indicate the equipment (e.g. 'lawn mower').

Using the screen

//**Access:** Activity → Repair orders //

The screen displays a list of interventions for a given date range and status.


OR, Devis et Commandes



RO, Quotes and Orders

Period
01/08/25 - 31/08/25

Status
☒ <All>

1

2

Inter	Date	Entrance	Planned	Cust. ID	Company name	Status	Equipment	Model	Serial No.	Wty	Purchase	Max amt	Deposit	Generated parts
30	26/08/25	19/08/25	26/08/25	4	ANTI-KOR	To do	Lawnmower	Super Copter	34351136513!		10/10/24	500,00	250,00	DVS7
31	26/08/25	19/08/25	25/08/25	4	ANTI-KOR	Done	Lawnmower [DPL]	Super Copter	34351136513!		10/10/24	500,00	250,00	

New +

Edit

Delete

Print

Deposit

Quote +

Order +

Close

The table's context menu offers two options:

- ☐ Afficher l'inter depuis la liste
- ☐ Afficher la liste des devis
- ☐ Afficher la liste des commandes
- ☒ Afficher les pièces générées
- ☒ Acomptes directs
- ☐ Couper

- **Display generated parts** displays column 2, which contains the list of parts generated for the intervention. To speed up display, this option can be disabled.
- **Direct deposits** displays the **Deposit** button (3). This is useful as it simplifies the process, but requires some attention, which is why it can be disabled.

The **D** column (1) indicates jobs for which a quote has been requested. It is coloured red if the quote has been requested but not yet provided, and green in other cases, when column 2 is displayed.

In the case of a deposit payment, the normal process is to record the deposit on the quote or order. This way, it will be automatically taken into account when the invoice is issued. The **Deposit** button is used when a deposit is received without first generating a document (quote, order or invoice), allowing you to record a deposit entry for the transaction. However, when generating the invoice, it is important to remember to link the deposit entry to the invoice so that the accounting is correct. Its

use is therefore reserved for companies with rigorous procedures.

The **Quote** button allows you to generate the corresponding quote, while the **Order** button allows you to generate the corresponding order.

In both cases, the list of items for the job will be invoiced. In addition, if the job has a product code, it will also be invoiced. If this product code is invoiced by the hour (hour, half-day, day, man-day), the quantity will be automatically calculated based on the start and end dates and times of the job.

The **Print** button allows you to print the corresponding repair order.

‘Standard’ report



SOFAR SARL
Société à responsabilité limitée

SOFAR SARL
10 avenue des Bernes
75017 PARIS
RCS PARIS 04048999, SIRET 040 940 970 048999, TVA INTRACOMM. FR 04 89498999

REPAIR ORDER No. 4-30-1

AUTHOR
Mme Lara LÉUZE
18 ter rue Maurice Barès
08000 CHARLEVILLE MÉZIÈRES

 01-88-33-58-46

Equipment	Lawnmower	Effective	19/08/2025
Model	Super Copter	Scheduled for	25/08/2025
Serial no.	343511365135FE	Authorised	500,00
Purchase	10/10/2024	Deposit amount	250,00

Under ☒

Quote ☒

Symptoms

intervention's notes

Comments

Agreed, on ____/____/____

Date and signature

SOFAR SARL, 88 avenue des Bernes, 75017 PARIS - SARL au capital de 10.000 euros
RCS PARIS 04048999, SIRET 040 940 970 048999, TVA INTRACOMM. FR 04 89498999

11

‘NetKom’ report



04 74 60 27 01

CUSTOMER FORM

REPAIR ORDER No.4-30-1

ANTIKOR
Mme Lara LEUZE
18 ter rue Maurice Barrès
08000 CHARLEVILLE MEZIERES

Equipment	Lawnmower	Purchase date	10/10/2024
Model	Super Copter	Effective date	19/08/2025
Serial no.	343511365135FE	Authorised amount	500,00 €
Warranty	☐ Devis ☐	Deposit amount	250,00 €

Symptoms

intervention's notes

Comments

☐ Diagnosis

☐ Cleaning

☐ Reinstallation

☐ Backup

☐ Others:

☐ Under Contract

☐ Smartphone

☐ Tablet

☐ Equipment storage

Signature Technician

In _____ on ____ / ____ / ____

Netkom reserves the right not to proceed with the repair after inspecting the equipment. The customer undertakes to make backups and Netkom shall not be held liable in the event of data loss. Any equipment not claimed by the customer within six months of being taken in for repair will be destroyed or offered for sale to cover the repair costs incurred. The customer is responsible for the licences used on their equipment and must be able to provide proof of these in the event of an inspection.

SOMAR SARL, 88 avenue des terres, 75017 PARIS - SARL au capital de 10.000 euros
RCS Paris 04048090, SIRET 040 940 970 04809, TVA Intracomm. FR 04 894988998

Page 1/1



04 74 60 27 01

TECHNICIAN FORM

REPAIR ORDER No.4-30-1

ANTIKOR
Mme Lara LEUZE
18 ter rue Maurice Barrès
08000 CHARLEVILLE MEZIERES

Equipment	Lawnmower	Purchase date	10/10/2024
Model	Super Copter	Effective date	19/08/2025
Serial no.	343511365135FE	Authorised amount	500,00 €
Warranty	☐ Devis ☐	Deposit amount	250,00 €

Symptoms

intervention's notes

Comments

☐ Diagnosis

☐ Cleaning

☐ Reinstallation

☐ Backup

☐ Others:

☐ Under Contract

☐ Smartphone

☐ Tablet

☐ Equipment storage

Customer Signature

In _____ on ____ / ____ / ____

Netkom reserves the right not to proceed with the repair after inspecting the equipment. The customer undertakes to make backups and Netkom shall not be held liable in the event of data loss. Any equipment not claimed by the customer within six months of being taken in for repair will be destroyed or offered for sale to cover the repair costs incurred. The customer is responsible for the licences used on their equipment and must be able to provide proof of these in the event of an inspection.

SOMAR SARL, 88 avenue des terres, 75017 PARIS - SARL au capital de 10.000 euros
RCS Paris 04048090, SIRET 040 940 970 04809, TVA Intracomm. FR 04 894988998

Page 1/1

‘Garage’ status



SOFAR SARL
Société à responsabilité limitée

SOFAR SARL

10 avenue des Bernes
75017 PARIS
FRANCE
01 48 98 99 99
www.gestan.fr

REPAIR ORDER No. 4-30-1

AUTHOR

Mme Lora LÉVÉ
18 ter rue Maurice Barès
92000 C.HARLEVILLE NEZÉRIE

PARIS, on 25/08/2025

01-88-33-58-46

Vehicle					
Registration	Make/Model/Type	Kms	Serial number	ACC	WNT
949 JYV 88	Triumph/Spitfire/MK4	152 369	05 098 999 9 AIP	21/01/74	...

Under

☒ Quote ☒

Symptoms

Notas de intervención

Comments

Agreed, on ____/____/____

Date and signature

Versions

Version	Date	Comments
3.A1.01.02	19/08/25	Migration to A1 format
3.15.40.02	24/03/23	There was an inversion between quote and guarantee, thanks to RSW 😊
3.15.40.01	06/03/23	Recompilation in WD27, switch to Ax format and addition of NetKom status
3.15.35.00	23/02/22	Recompilation in WD26 and adaptation of file opening parameter
3.15.20.00	24/02/21	Update of gf_PIECE_Générer function → 1.1
3.15.17.01	08/10/20	Adjustment of the function for opening the entry screen
3.15.15.02	12/06/20	Removal of unnecessary checkbox on statement (Deposit)
3.15.15.01	11/06/20	Fixed issue with quote and order generation. Quote generation will be operational from Gestan 15.15.05
3.15.14.01	09/05/20	Integration of licence management system.
3.15.05.01	24/04/20	Numerous modifications.
3.15.04.01	08/03/20	Beta (Cugnaux Cycles version).

AMAZON: Amazon Interface
CAISSETACT Touchscreen till (configuration)
CERFA : Generating CERFAs
COMMISSIONSCO: Sales commissions
CYBERBANQUE: Integration of banking files
DRM: Monthly Summary Declaration
EBAY: eBay Interface
ETIQUEXPED: Shipping labels
INTEROR: repair orders (RO)
OBJVENTE: Sales targets
PREPBON: Picking slips
PRESTIMPORT: Prestashop Interface
RELAUTO: Automatic mass invoice reminders
SAVTICKET: After-sales service tickets
SCAN: Scanning a barcode
SUIVCOM: Order Tracking

From:

<https://manuel.gestan.fr/> - **Le manuel de Gestan**

Permanent link:

<https://manuel.gestan.fr/en/addons/interor>

Last update: **2026/06/03 15:34**