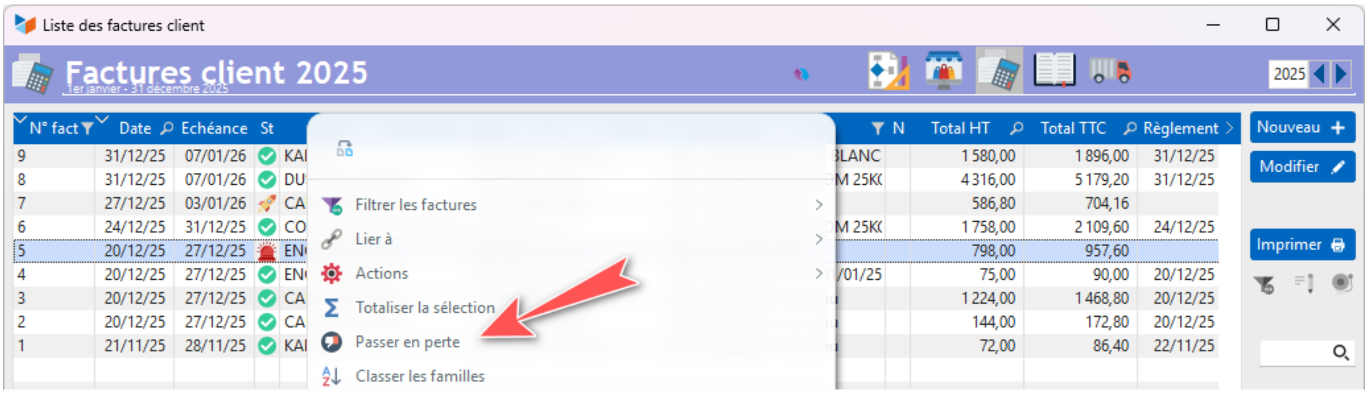
Bad debts

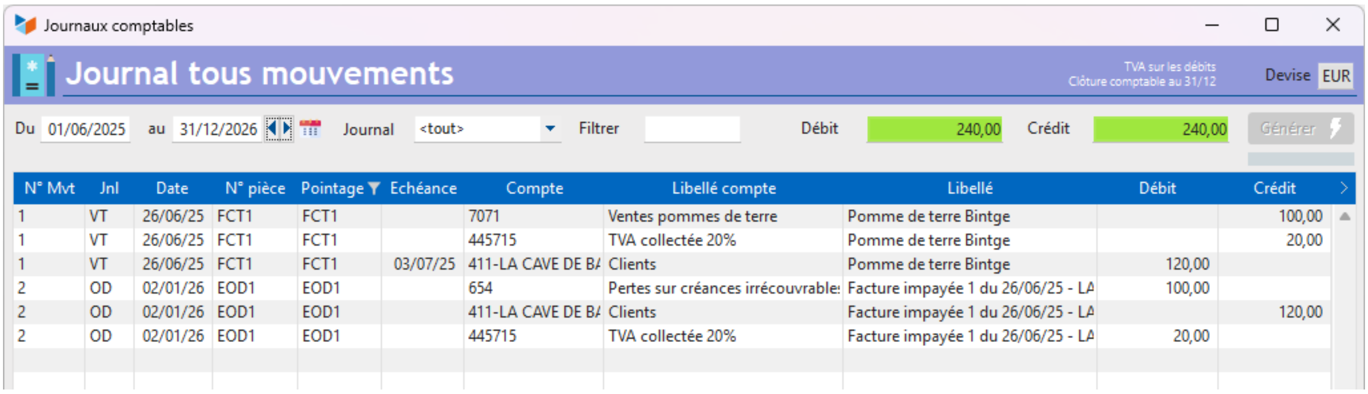
Fix Me! A1 proofreading not yet effective for this page. In the meantime, you can ask any questions on the forum.

Once you are certain of your customer's default, you can change any remaining invoices to unpaid status via the contextual invoice menu:



This operation results in an accounting entry debiting the bad debt loss account (in France, most often 654) and the VAT account, and crediting the customer account.

For example, here's how a customer invoice for 100 excl. VAT is treated as a loss:



The accounting export will generate an entry in the bad debt account.

The aim is to balance the customer account.

Be careful, in France, you need to have made two reminders by LRAR before you can write off an invoice as an irrecoverable debt!

Other "Accounting " articles

Accounting closing / Accounting years
Accounting document options

Accounting entries
Accounting entries
Accounting journals
Accounting links
Accounting settings
Accounting with Gestan: the main principles
Bad debts
Balance
Bank account statements
Bank or cash accounts
Billing by tax rate
Certification of cash register software - NF525 standard
Chart of accounts
Delivery of checks
Documents without imputation
Export CFONB
Fixed assets
General Ledger
Income and expenses
Income statement
Lettering
Log codes
Mass links: entries
Micro-Enterprise / Self-Enterprise
Payments
Pointing of supporting documents for VAT
Review entries
SEPA Export
Third party balance
VAT calculation
VAT orders
XIMPORT export of accounting data