

Anomalies

Fix Me! A1 proofreading not yet effective for this page. In the meantime, you can ask any questions on the [forum](#).

It is possible to manage anomalies relating to most of Gestan's major files:

- Contacts,
- Users,
- Products,
- all Parts (orders, quotes, invoices, etc.),
- Machinery,
- Scriptures,
- Interventions.

Anomaly management can be carried out in two modes:

- **simple mode**, in which we simply note the anomaly and its status
- the **detailed mode**, in which we note the anomaly, as well as all the stages of its resolution

Activation of anomaly management, as well as configuration of the management mode, is carried out via [General settings](#).

Anomaly management is essential if you want an ISO9000 or other label for your company.

Using the screen

The screenshot displays the 'Contacts' interface. At the top, there's a search bar and filters. Below is a table of contacts. A context menu is visible over the contact 'Mlle TARTIN', showing options like 'Envoyer un mail' and 'Envoyer un courrier'. A red arrow points to the 'Anomalies' icon in the context menu.

From most screens, the context menu displays an item **Anomalies** (here, on the contact list)

If no anomaly has been recorded, the creation screen is displayed. If one or more anomalies were not completed, the list of anomalies linked to the contact screen would be displayed.

In simple mode

Fiche Anomalie

Anomalie SACUTI Elvire

115/08/2502:03:08EM

DétailsDescription

Résumé

Dégradation financière signalée

Statut

Ouverture

Valider

Annuler

Type

<Non précisé>

Criticité

<> Non précisé

Priorité

Normal

Reproductible

<SO>

Suivi

EM

Réf externe

Signalement

Le

15/08/2025 02:02:51

Par

Version

Canal

<Non précisé>

Résolution

Le

Traité par

EM

Version

Documents liés

Id	Date	Fichier	Libellé

This screen allows you to precisely describe the anomaly, and especially its status, via the **Details** tab.

It is possible to attach documents (photos, spreadsheet or word processing files, PDF, etc.) via the **Documents** tab.

In detailed mode

[illegible]

In detailed mode, the additional **Steps** tab allows you to follow the different stages of resolving the anomaly.

 Other articles “Miscellaneous functions”

Anomalies

Expense reports

Favorites and passwords

Geolocation of vehicles

Hierarchical notes

Post'it

Vehicles

Wild button

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